

- 1. Practice Self-Awareness (Know your strengths and shortcomings. Don't be susceptible to your blind spots.)
- 2. Be Open to Constructive Criticism (Don't let your ego keep you from hearing what you may not want to hear.)
- 3. Don't Take Criticism Personally (Think about why it's said and not how it's said.)
- 4. Crave Feedback (Purposefully solicit wide-ranging assessments.)
- 5. Have a Desire to Please and Exceed Expectations (Find out what is desired from you and not just by you.)
- 6. Want to Be Held Accountable (Don't get defensive or make excuses for falling short of expectations.)
- 7. Be Willing to Abandon Your Comfort Zone (Personal growth happens beyond the confines of personal comfort.)
- 8. Exercise Humility (Value others' opinions without indulging in self-righteousness.)
- 9. Listen with Your Ears and Your Eyes (Look speakers in the eye when they're talking.)
- 10. Listen with Intent (Digest the meaning of what is said before responding.)
- 11. Affirm Instructions (Nod your head and let the speaker know you understand what you're being told.)
- 12. Provide Feedback (Give your "coach" insights into what you're experiencing so that they can best help you.)
- 13. Adopt an Unwavering Commitment (Be "all in" and fully devoted to getting better.)
- 14. Be Keen to Try New Approaches (What worked in the past might not work in the future.)
- 15. Apply the Instructions You've Been Given (Don't only accept the feedback, apply it.)
- 16. Practice Positive Body Language (No eye rolling! No slouching shoulders! No shaking heads!)
- 17. Be Process Driven (Work independently without modifying or skipping steps.)
- 18. Squelch Arrogant Tendencies (Accept that your way may not be the best way.)
- 19. **Have Long-Term Vision** (Be easy to please, but hard to satisfy by staying focused on long-term goals instead of short-term gains.)
- 20. Be Grateful (Appreciate that someone cares enough about you to share their observations and suggestions.)

